

HOSPITALITY SERVICES

17TH GREEN

Provide information and assistance to corporate clients to ensure the best possible experience at the Bluff City Suites, Rhythm & Blues Clubs. Ensure that only properly credentialed clients are allowed in private hospitality areas.

18TH GREEN

Provide information and assistance to corporate clients to ensure the best possible experience at the Marquee Suites. Ensure that only properly credentialed clients are allowed in private hospitality areas.

CAPTAIN'S CLUB

Provide information and assistance to corporate clients to ensure the best possible experience at the Captain's Club on the 14th green. Ensure that only properly credentialed clients are allowed in private hospitality areas.

VILLAS + COTTAGES

Provide information and assistance to corporate clients to ensure the best possible experience at the 12th Fairway Cottages and 12th Green Villas. Ensure that only properly credentialed clients are allowed in private hospitality areas.

PATRIOT'S OUTPOST

Provide information and assistance to military members/veterans and their families to ensure the best possible experience at the Patriot's Outpost on the 8th Green. Ensure that only military with accurate forms of ID and their guest are admitted.

ST. JUDE PAVILION

Provide information and assistance to corporate clients to ensure the best possible experience at the St. Jude Pavilion on the 18th fairway. Ensure that only properly credentialed clients are allowed in private hospitality areas.

THE MICHEOLB ULTRA ATHLETIC CLUB

Provide information and assistance to corporate clients to ensure the best possible experience at The Michelob ULTRA Athletic Club on the 11th green. Ensure that only properly credentialed clients are allowed in private hospitality areas.

VERANDA & CYPRESS LOUNGE

Provide information and assistance to corporate clients to ensure the best possible experience at the Veranda & Cypress Lounge on the 16th green. Ensure that only properly credentialed clients are allowed in private hospitality areas.

PLAYER SERVICES

CADDIE SERVICES

Assist with Professional Caddie registration and Caddie services throughout Tournament Week. Shifts are broken into 6 hours segments and you must be able to work one (1) weekday shift in order to be a member of the committee

~~PLAYER HOSPITALITY SERVICES~~ **FULL FOR 2024**

Assist with Player registration and services throughout Tournament Week.

~~TRANSPORTATION~~ **FULL FOR 2024**

Provide transportation for professionals and VIP guests before, during, and after tournament week. Majority of travel includes to and from hotels, airport, and TPC Southwind. Assist with the inventory and the distribution of approximately 100 official tournament vehicles. Drivers must be at least 25 years old with a valid license.

~~SHIPPING + RECEIVING~~ **FULL FOR 2024**

Manage the shipping and receiving of packages for tournament, club manufacturers, vendors, and more in trailer located by the clubhouse.

~~MEDIA CENTER~~ **FULL FOR 2024**

Assist PGA TOUR Media Officials with registration, operations and the welcoming of local, national and international journalists.

GUEST SERVICES

ADMISSIONS + TICKETING

Assist with checking for proper admission credentials, scanning tickets, and provide general information to spectators.

~~HONORARY OBSERVERS~~ *FULL FOR 2024*

Assist with the implementation and operation of VIP guests participating in the Honorary Observer Program. Assist with registration, check-in, uniform distribution, guidelines and escorting guests to #1 and #10 tee.

INFORMATION BOOTH

Provide assistance to spectators and corporate clients regarding on-course hospitality locations and other points of interest.

MEDICAL

Provide emergency medical care service and medical assistance on tournament grounds during Tournament Week. Professionally trained medical personnel (doctors, nurses, paramedics, EMT's, etc.) only need apply. Active medical license required.

THE HUB + MERCHANDISE TENT

Work in one of two areas at the 18th & Mane public venue. In the Merchandise Tent, assist TPC Southwind staff in stocking, organizing, and completing customer transactions in the Merchandise Tent located on the 18th fairway. In the Hub, serve as a liaison between spectators visiting this open-to-the-public venue, featuring food and beverage for purchase and a variety of vendor exhibits.

MOBILITY IMPAIRED SERVICES

Provide shuttle/cart transportation for mobility-impaired spectators to and from the assigned parking lot to the main entrance and throughout the golf course. Shifts are outside in direct sunlight.

WILL CALL

Assist with distribution of various credentials that have been ordered in advance or left for pickup for future rounds.

PRO-AM CADDIE SERVICES

Manage all operations regarding the amateur caddie experience for those amateurs playing in the Wednesday Pro-Am. Please note this committee only works Monday-Wednesday of tournament week.

VOLUNTEER SERVICES

RADIO COMMUNICATIONS

Distribute radios for volunteers and provide emergency communication assistance.

VOLUNTEER HOSPITALITY

Manage the volunteer hospitality tent throughout tournament week. Tasks include distributing donated meals to volunteers and maintaining cleanliness within the volunteer hospitality tent.

VOLUNTEER SUPPORT SERVICES/UNIFORM DISTRIBUTION

Inventory and distribute volunteer apparel prior to tournament week. Tournament week responsibilities include managing daily volunteer check-in and selling additional Volunteer Merchandise. Some lifting/strenuous activity may be required.

FACILITIES

CARTS

Control inventory and distribution of tournament golf carts pre-tournament, during and post tournament. Maintenance of carts, inclusive of charging and upkeep. Shifts are outside in direct sunlight and the elements.

COURSE PREP + CONSTRUCTION

Stake and rope the course and all auxiliary areas required with the objective of maximizing spectator viewing. Complete other various projects as necessary. Saturday shifts begin four to six weeks from Tournament Week and several days during advance week. Some Lifting/Strenuous Activity may be required. Shifts are outside in direct sunlight and the elements.

EVACUATION

Provide transportation for players, caddies, and officials in the event of a weather evacuation. Shifts are outside in direct sunlight. Drivers must be at least 25 years old with a valid license.

SAFETY

Work with fellow volunteers to find, report, and, if possible, fix any safety concerns for fans, players, vendors and more. Please note this is a walking position.

PLAYER SHUTTLE

Transport players and caddies between holes 9 and 10 via golf cart. Drivers must be at least 21 years old with a valid license.

PLAYER WATER

Distribute water and coolers on course. Committee required to lift products (ice, beverages & coolers). Shifts are outside in direct sunlight and the elements. Drivers must be at least 21 years old with a valid license.

~~VOLUNTEER RELIEF~~ **FULL FOR 2024**

Distribute water and snacks to volunteers on course. Committee required to lift products (ice, beverages & coolers). Shifts are outside in direct sunlight and the elements. Drivers must be at least 21 years old with a valid license.

ON-COURSE OPERATIONS

PRACTICE RANGE

Assist in daily setup and break down of the practice facilities. Shifts are outside in direct sunlight and the elements.

SPECTATOR ACCESS MANAGEMENT

Assist in access control of player sensitive areas. Shifts are outside in direct sunlight and the elements.

~~STANDARD BEARERS~~ *FULL FOR 2024*

Follow one group during play and display individual scores on standard. Shifts include walking all 18 holes with one group while holding a standard (weight approx. 5 to 7 pounds). Shifts are outside in direct sunlight and the elements.

~~STARTERS~~ *FULL FOR 2024*

Announce player introductions at either #1 tee or #10 tee. Strong public speaking skills and knowledge of current PGA Tour and International players. Shifts are outside in direct sunlight and the elements.

COMPETITION SUPPORT

SHOTLINK MOBILE SPOTTERS

Under Competition Support, The LBO and Spotter Committee will now merge and become one committee – ShotLink Mobile Spotters (SMS). This new committee is essential to ShotLink being able to collect and distribute real time scoring and statistical data. ShotLink will now feature a PGA Tour On-Course Scoring Tech on each hole. Under the leadership of the Scoring Tech, the Mobile Spotters will help locate and flag shots that miss the fairway/green, assist with ball flight from the tee, and relay pertinent information to the Scoring Tech such as penalty situations, obstructed shots, and detailed from locations. This new role will help deliver real-time distance data and statistics to be immediately computed and distributed to Scoreboards, TV, Internet, Gaming, and Mobile Applications. Volunteers should have a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail. Effective teamwork and communication are essential in this role. All Mobile Spotters should be physically able to walk around their assigned hole for the duration of their shift in potentially varied weather conditions. Quickly locating shots not in view for the Scoring Tech or Camera System is a key function of this role as it is vital to be able to gain accurate insight into the location of each shot. PLEASE NOTE: Volunteers must work all day Thursday – Sunday. Shifts will be outside in direct sunlight and the elements.

SCORING MARKERS *FULL FOR 2024*

Record the scores and statistics of play on a digital device during tournament rounds. Shifts include walking all 18 holes with one group. All scoring markers are required to take and complete training sessions before being allowed to work on this committee. Shifts are outside in direct sunlight and the elements.

CROWD CONTROL/GALLERY MANAGEMENT

ESCORT MARSHALS

Provide gallery control support for marquee groups. Shifts are outside and in direct sunlight and the elements and require walking.

FRONT NINE or BACK NINE GALLERY MANAGEMENT

Provide gallery control on course as assigned, outside of the ropes, on specific holes and in grandstands. Shifts are outside in direct sunlight and the elements.